

# Aluminum Warranty



## 20-Year Limited Standard Aluminum Product Warranty

Superior Awning, Inc. (Superior) provides warranty that its standard aluminum awnings, aluminum carports and aluminum patio covers, purchased from and installed by Superior, and remaining at the original installation location, will not chip, peel, crack or blister under normal conditions for a term of twenty (20) years from the date of installation. Warranty applies specifically to defects in the manufacture of the product. The warranty is offered to the original retail purchaser (Purchaser) and is not transferable. The warranty applies to residential and commercial applications.

- Warranty applies to standard aluminum patio covers and carports, solid aluminum awnings, and fixed-louver aluminum awnings. Alumawood® shade structures, Equinox® shade structures, and all fabric shade structures are covered by separate warranties and are not applicable here
- The aluminum pans and all support components (beams, gutters and posts) are warranted for twenty (20) years from the date of installation against defects in materials and workmanship under normal use and service.

Any claim on this warranty must be submitted in writing to Superior Awning, Inc. 14555 Titus St., Van Nuys, CA 91402 and reported within thirty (30) days of discovery of the claimed defect. Claim notice must include claimant's name, address, phone number, description of the defect, date of installation and copy of the purchase contract.

As Superior must have reasonable opportunity to inspect the claim, do not begin any repairs prior to said inspection or the terms of this warranty may be voided. Any alterations to the product and/or use of chemical or abrasive cleaning methods may void warranty. This warranty does not cover the effects of normal weathering. If, after inspection by Superior, it is determined that the claim defect is covered, Superior shall have one hundred twenty (120) days to deliver to purchaser a refund, repair, or new product(s) to remedy the defective product as follows:

- During the first (1) year after installation, Superior has the option to repair, refinish, or replace the defective product at no cost to Purchaser.
- From the second (2) year through the twentieth (20) year, Superior has the option to repair, refinish or replace defective product, but the purchaser is responsible for any labor charges. Superior shall not be liable for any shipping, removal, labor or installation costs to remedy the defective products following the first year of the warranty period.
- All liability of Superior is limited to the replacement value of the defective product.

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## Warranty Exclusions and Limitations

This warranty does not cover installation, except as referenced herein, and does not cover the effects of normal weathering, chalking, fading, corrosive atmosphere contaminated with chemical fumes or salt, nor any act of God, explosions or other causes beyond the control of Superior and the its materials manufacturers. Superior does not warrant when aggressive environmental conditions are manifested. That includes, but is not limited to, black streaking.

The warranty only applies to manufacturing defects in the products. Steel products are not warranted against rust.

Superior reserves the right to discontinue and make changes in any of its products;. Thus, in the event that products covered by this warranty are not available, Superior shall have the right to substitute products that in Superior' s discretion are of comparable grade, quality or price.

THE LIMITED WARRANTY IS MADE IN LIEU OF ALL OTHER WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PUPOSE WHICH ARE DISCLAIMED AND THE RIGHTS OF PURCHASER ARE LIMITED TO THE TERM OF THIS WARRANTY, except where prohibited by law.

Superior shall not be liable for any incidental, special or consequential damages. The obligations of Superior set forth herein are the sole remedies available whether the claim is for negligence, breach of warranty or other. This warranty gives you specific legal rights. You also may have other rights which may vary from state to state.